

Supplier Partner FAQ

Suppliers

1. What will happen to SEG suppliers?

- We intend to pay our suppliers in full for goods and services delivered prior to and after the filing.
- The restructuring support agreement ensures that our suppliers, contract counterparties, and all other trade creditors will receive payment in full on account of existing obligations in the ordinary course of business.
- Please note that we anticipate the restructuring process will conclude within 90 days.
- We will notify you when we emerge from the restructuring.
- SEG values the important relationships it has developed with its suppliers and intends to work closely with them throughout this process, as well as in the future.

2. Can I renegotiate contract terms with the Company?

- Our operations will continue as usual during the proposed court-supervised restructuring process.
- We intend to pay our suppliers and business partners in full for goods and services and continue to meet our business obligations under our usual terms.
- We are relying on you to continue providing the products and services that we need to serve our customers.
- We value the important relationships that we have developed with our suppliers and will continue to work closely with you.

3. Will my company contact remain the same?

• Yes. Your normal contact remains the same.

4. How can I get updates and additional information?

- We will continue to keep you informed as we move through this financial restructuring.
- Additional information about the Company's restructuring efforts is available at <u>www.segrocers.com/restructuring</u>.
- There is also a website administrated by the Company's Claims Agent, Prime Clerk, at http://cases.primeclerk.com/SEG. which includes court documents and other information on the court-supervised sale process.